

Books – all available on Amazon

- “Thanks for the Feedback – the Science and Art of Receiving Feedback Well” by Douglas Stone and Sheila Heen
- “How to Know a Person: The Art of Seeing Others Deeply and Being Deeply Seen” by David Brooks
- Anything by Patrick Lencioni – start with “The Five Dysfunctions of a Team”
- And by a Roanoke author and friend, Jason E. Bingham, Vice President, Trane – “Cultureship: the ACBs of Business Leadership”